

## **EXTRACTIONS & The Children’s Oral Health Program: IMPORTANT REMINDERS RE ELIGIBILITY & AUDIT REQUIREMENTS**

From time to time, on behalf of the Province of Nova Scotia, Green Shield Canada (GSC) as the administrator for the Department of Health and Wellness’ Medical Services Insurance (MSI) Dental Programs will conduct a review of claims submitted. The most recent review looked at extractions billed under the Children’s Oral Health Program (COH). This is a reminder that extractions are only insured in the event of:

- unrestorable caries, infection (with or without swelling and/or bleeding), or trauma; or
- demonstrable pain that may be accompanied with infection, swelling and/or bleeding, infection, or trauma; or
- ankylosis; or
- supernumerary teeth (including mesiodens)

If you have any additional questions regarding the Children’s Oral Health Program or require an additional copy of the Dentist Guide please visit <https://novascotia.ca/dhw/dental-programs/dentists-resources.asp> to download the most current edition.

### **MISSING DENTAL CODE FROM GUIDE – UNINTENTIONAL & WHAT TO DO**

Schedule E—Individuals with Special Needs Oral Health Program is missing dental code 05201 in the June 2022 Dentists Guide (was in the previous Guide), this was an editorial error. The Guide will be updated the next time the Dental Tariff regulations are revised but in the meantime GSC will continue to reimburse this incorrectly omitted code at the previously published rate of \$95.00.

### **CALLING FOR NEW CLEFT PALATE PROVIDERS**

As noted in the June 2022 Bulletin, there were extensive updates to the Cleft Palate / Craniofacial Program, including dental codes being added, removed or corrected. DHW recommends all providers review the program in detail in the DHW Dentists Guide to view all changes to the program because all qualified dental providers are able to provide services under this program where their scope of practice allows. On page 52 of the DHW Dentists Guide June 2022 there is a CPCP Program Flowchart but if you have any questions about providing care under the Program please reach out to [NovaScotiaGovernmentPrograms@greenshield.ca](mailto:NovaScotiaGovernmentPrograms@greenshield.ca)

## **DHW Dentists Guide**

Visit [novascotia.ca/dhw/dental-programs/dentists-resources.asp](https://novascotia.ca/dhw/dental-programs/dentists-resources.asp) for links to DHW’s latest Dentists Guide

## **Questions?**

For any clarifications, please call customer service at Nova Scotia’s dedicated line:

**1-833-739-4035 (8:30 AM – 4:30 PM)**

## **REMINDERS / TIPS for CLAIMS EFFICIENT CLAIMS PROCESSING**

- Ensure the MSI number is provided on all claim forms and included in any communication with GSC
- A patient may qualify for services under multiple programs but they will have a unique claiming ID for each program. In these cases, the MSI number remains the same but the three letter ALPHA prefix may change depending on the program. For example: Children's Oral Health program – COH999999999 and Maxillofacial Program – MAX999999999

## **DHW DENTAL PROGRAMS LEARNING OPPORTUNITY**

Watch for a communication on educational videos sponsored by NSDA and GSC in November 2022.